

Appl. No. : 09/808,421
Filed : March 13, 2001

AMENDMENTS TO THE CLAIMS

The listing of claims replaces all prior versions and listings of claims. Only those claims being amended herein show their changes in highlighted form, where insertions appear as underlined text (e.g., insertions) while deletions appear as strikethrough text (e.g., ~~deletions~~).

1. **(Currently Amended)** A method of facilitating services, said method comprising:
 - generating listing information identifying a service provider;
 - making said listing information available to potential clients of said service provider; and
 - receiving an agreement from said service provider to use a first computer-based service-enhancing system to provide services to each client obtained as a result of said making said listing information available.
2. **(Currently Amended)** The method of claim 1, further comprising:
 - generating second listing information identifying a second service provider;
 - receiving an agreement from said second service provider to use a second computer-based service-enhancing system having at least one feature absent from said first service-enhancing system;
 - making said second listing information available to at least some of said potential clients; and
 - enhancing the availability to said at least some potential clients of said second listing information.
3. **(Currently Amended)** A method of facilitating services, said method comprising:
 - generating listing information identifying a service provider;
 - making said listing information available to potential clients of said service provider; and
 - receiving an agreement from said service provider to adhere to certain standards of care in providing services to each client obtained as a result of said making said listing information available, ~~said certain standards being more specific, or higher, than those generally accepted or legally required to practice in the industry of said service provider.~~
4. **(Original)** The method of claim 3, further comprising:

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receiving an agreement from said service provider to use a computer software-based process to assure that said service provider adheres to said certain standards of care.

5. **(Original)** The method of claim 4, further comprising:

receiving a payment from said service provider for using said computer software-based process.

6. **(Original)** The method of claim 5, further comprising:

receiving an agreement from said service provider not to pass on to any client any cost of using said computer software-based process.

7-73. **(Canceled)**.

74. **(Currently Amended)** A system for facilitating services, said system comprising:

means for representing with computer-readable data characteristics of and identification of a service provider;

means for allowing potential clients to search said characteristics over a computer network and receive a representation of data identifying said service provider; and

means for receiving agreement from said service provider to use a computer-based communication-enhancing system to provide services to each client obtained via said means for allowing potential clients to search said characteristics.

75. **(Currently Amended)** A system for facilitating services, said system comprising:

means for representing with computer-readable data characteristics of and identification of a service provider;

means for allowing potential clients to search said characteristics over a computer network and receive a representation of data identifying said service provider; and

means for receiving a representation from said service provider that said service provider meets certain minimum experience requirements, ~~said experience requirements being more specific, or higher, than those generally accepted or legally required to practice in the industry of said service provider.~~

76-78. **(Canceled)**.